

## **Silver State Schools Credit Union streamlines centralized control over distributed check printing with NowForms™**

A leading Nevada financial institution since 1951, Silver State Schools Credit Union offers a wide range of loan and investment products and services for private and institutional customers. Silver State Schools Credit Union is one of the state's largest credit unions with 19 locations throughout Las Vegas and Reno and more than \$885 million in annual revenue in 2006. Owned and operated by its 71,000+ members they continue to provide a quality Credit Union alternative for members.

## The Situation

# 1

### The Situation: Costly Dot Matrix Check Printing and Maintenance

#### The Situation

Silver State Schools Credit Union was relying on antiquated printers to print out 100's of check types daily. The existing dot-matrix printing process was slow, unreliable, labor intensive and expensive to maintain. This required countless hours of expensive printer maintenance and a significant labor cost to purchase and maintain check stock. Overall the check printing quality was neither consistent nor looked professional and there was no easy way to make simple changes and quickly deploy updated checks. Silver State Schools Credit Union desired to decrease these costs and increase customer service performance by switching to a faster and more accurate laser check printing solution.

## The Solution

# 2

### The Solution: NowDocs' NowForms™ for centralized laser check printing

#### The Solution

Silver State Schools Credit Union selected NowForms™ to address their dependence on pre-printed check stock and to create a new centralized check printing system. With this installation, Silver State Schools Credit union can now print any type of check in any location on a system that is reliable and easy to manage. They have a single interface for managing their disbursements, regardless of the payment data source. NowForms provides members with contemporary documents and vastly increases the system up time. They save money on equipment and maintenance costs annually (as MICR Encoding machines are phased out). Members benefit from increased up time with fewer problems, while the checks themselves reflect the superior quality expected from a leading credit union. Silver State Schools Credit Union has a new competitive advantage to grow their business.

## The Results

# 3

**The Results: Decreased the overall cost of printing a check by 75%**



## The Results

The implementation of NowForms™ was completed on time and within budget. Silver State Schools Credit Union is now able to process checks faster, more efficiently and at less cost. The total cost to print a check prior to implementation was approximately \$0.35 and has now been reduced to \$0.09.

“NowForms™ equates to better member service. When the old dot matrix printers went down the members were inconvenienced by having to return later or asked to travel to another office location. The value of the credit union would diminish significantly if this happened regularly. With the more reliable NowForms system in place this printer issue has been eliminated.”

- Bryan L. West  
Host System Administrator for  
Silver State Credit Union

## Complete Benefits

Silver State Schools Credit Union chose NowForms™ because:

- Provides an alternative to antiquated dot-matrix printers
- Reduces cost of printing and storing pre-printed checks
- Cashier checks, money orders, and starter checks are available without costly MICR encoders
- Provides consistent and professional looking checks companywide
- Replaces pre-printed check stock with a more secure unprinted laser stock
- Enhanced customer service by providing a reliable check printing process

## About NowDocs®

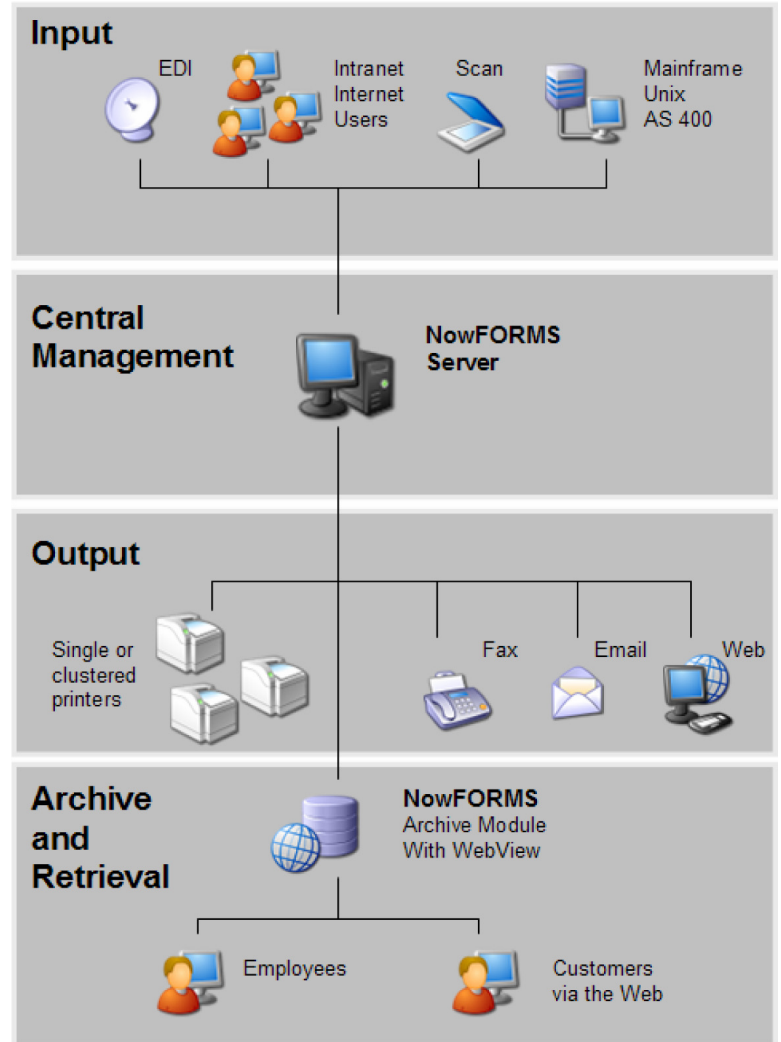
NowDocs® is an award winning provider of web-based document management solutions. Since 1998, the company's innovative technologies have helped more than 3,500 organizations worldwide reduce costs, improve information accuracy and accelerate business processes. NowDocs' suite of Internet and intranet-based solutions provide the advantages of web-based convenience, electronic document distribution technology and on-demand digital printing for Global 2000 companies.

For more information on NowDocs® visit [www.nowdocs.com](http://www.nowdocs.com)

## About NowForms™

NowDocs'® NowForms™ enterprise software solution is changing the way organizations manage and distribute their mission critical documents. With its Microsoft®.NET architecture, WebView™ browser based interface, PDF® email attachments and integration with FACSys® and RightFax®, NowForms™ helps organizations reduce costs, improve operational efficiencies and increase end user satisfaction.

NowForms™ enables organizations to truly implement electronic document distribution with archival, retrieval and imaging. It has never been easier to transition your organization to electronic document distribution and gain the benefits of reduced cost, increased customer satisfaction, the elimination of preprinted forms and much more. With NowForms™, you can deliver your documents the way your customers want them.



NowFORMS ArchiveView - Windows Internet Explorer

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Activity Period: Year view Document Type: Invoice

Select	Event Status	Event Type	Archive Time	Document Type	BillTo	CustomerNo	Date	PONo	RefNo	ShipTo		
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